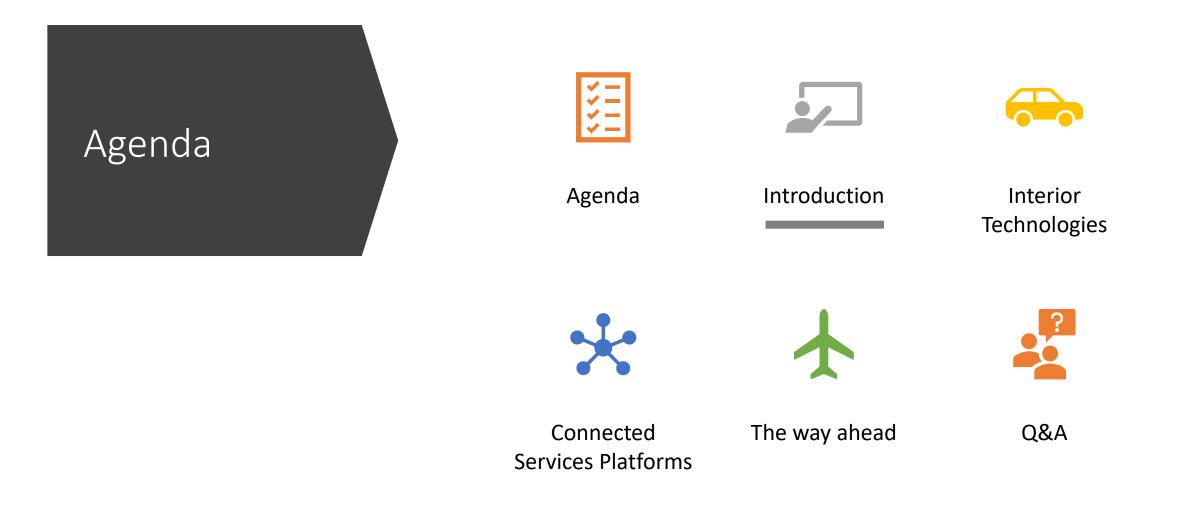


## Connected Services and User Experience in Premium Vehicles

Hrishikesh Mandyam Chief Engineer Skyships Automotive Limited





# Introduction

- Design Engineer Alstom Power and Transport (2006-08)
- Master of Science in Automotive Engineering Coventry University (2008-09)
- IMechE Young Members' Panel Coventry
- Engineer Skyships Automotive Ltd. (2009 Current)
- IMechE Automotive Division Essex





Skyships Automotive: Automotive Customers and Project Launches





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Design & Development: Hardware Design, Software Development, HMI, Vehicle Integration





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SkyShips

Information Classification: General

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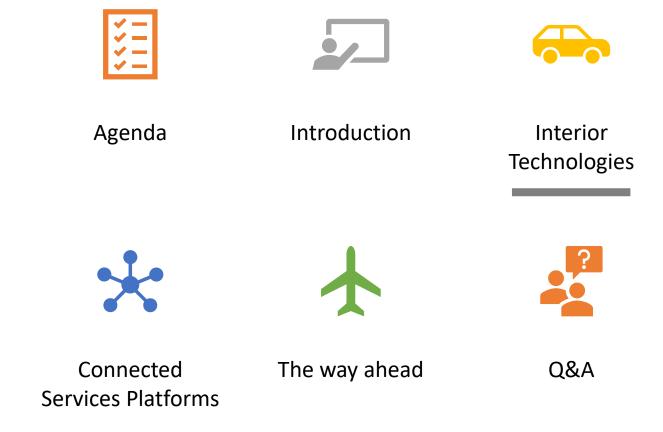






























### Apple CarPlay



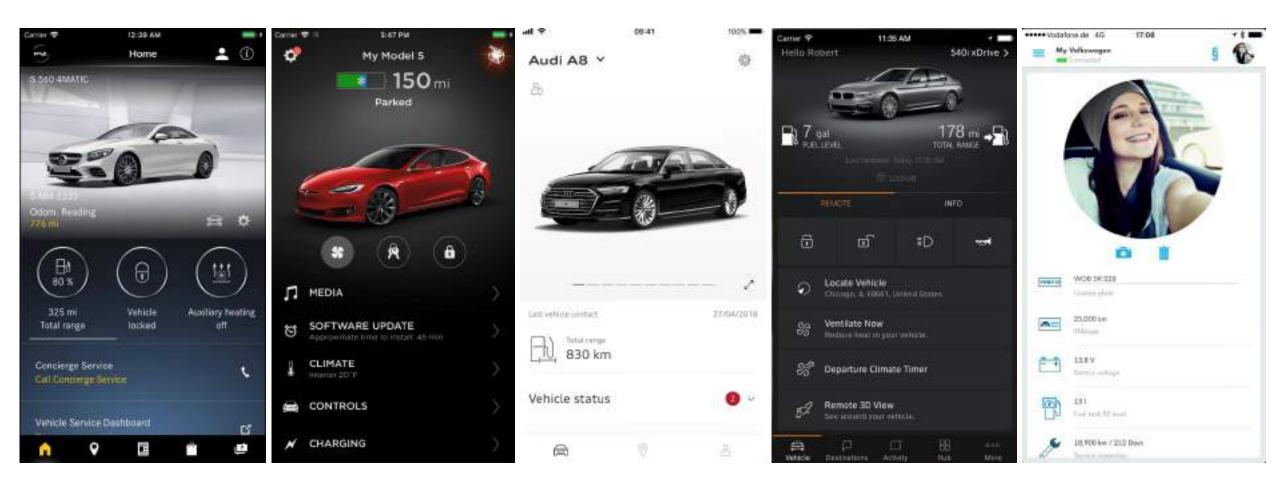
Information Classification: General

#### Android Auto





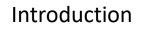
#### Smartphone App Interface















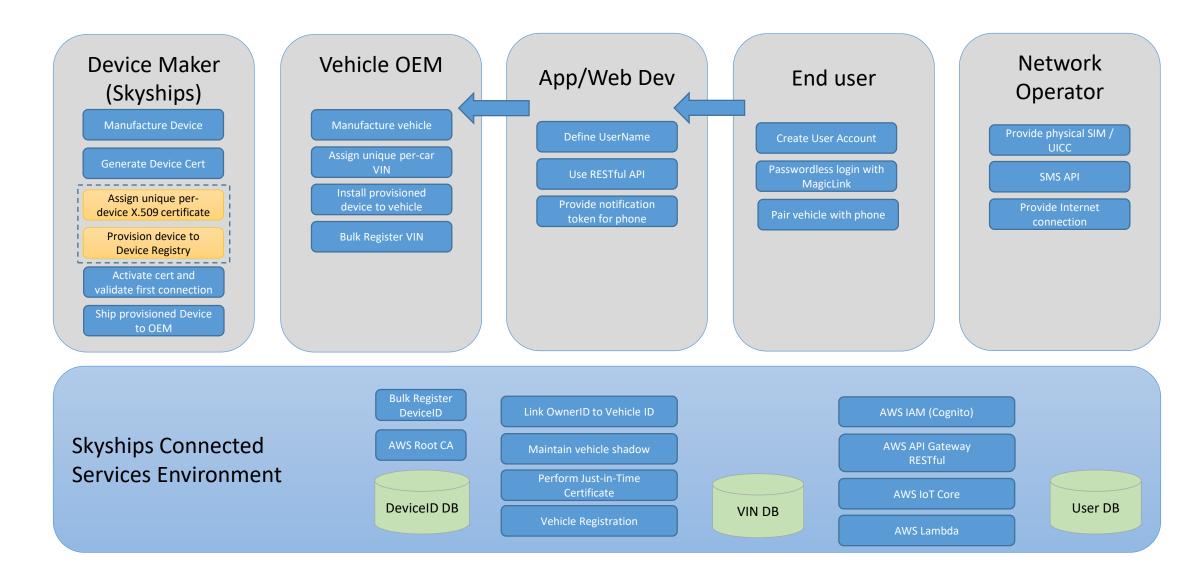




Connected Services Platforms The way ahead

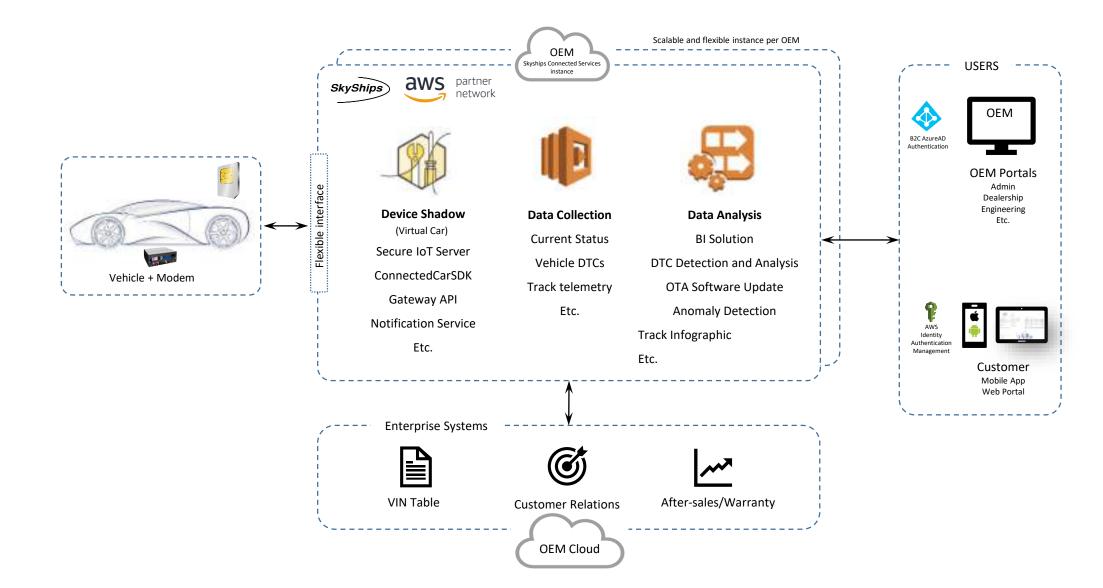


### Skyships Connected Car Platform Overview





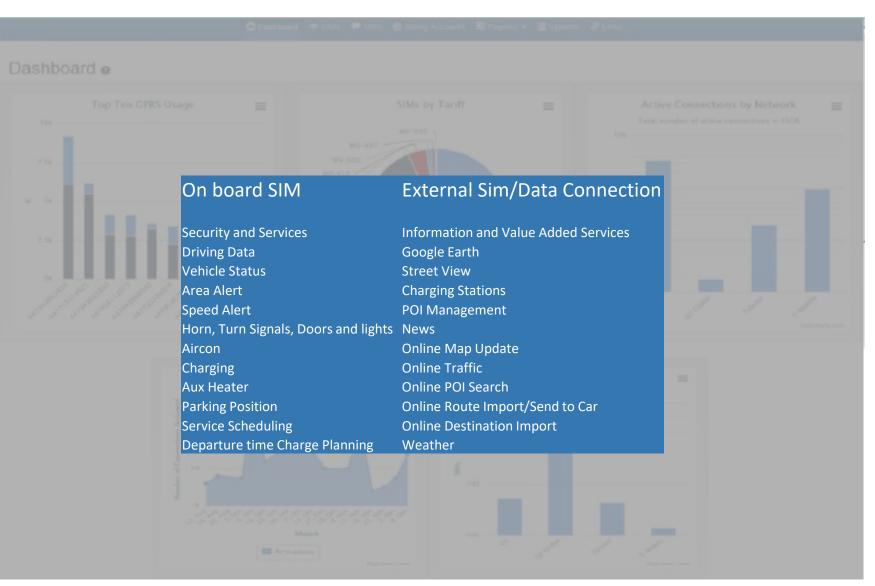
#### **High-level Architectural Overview**



#### Dashboard for OEM Data Engineers – Vehicle Information



#### Dashboard for OEM Data Engineers – MNO Information



Information Classification: General

Illustration only



### 'Seeing' What's Ahead

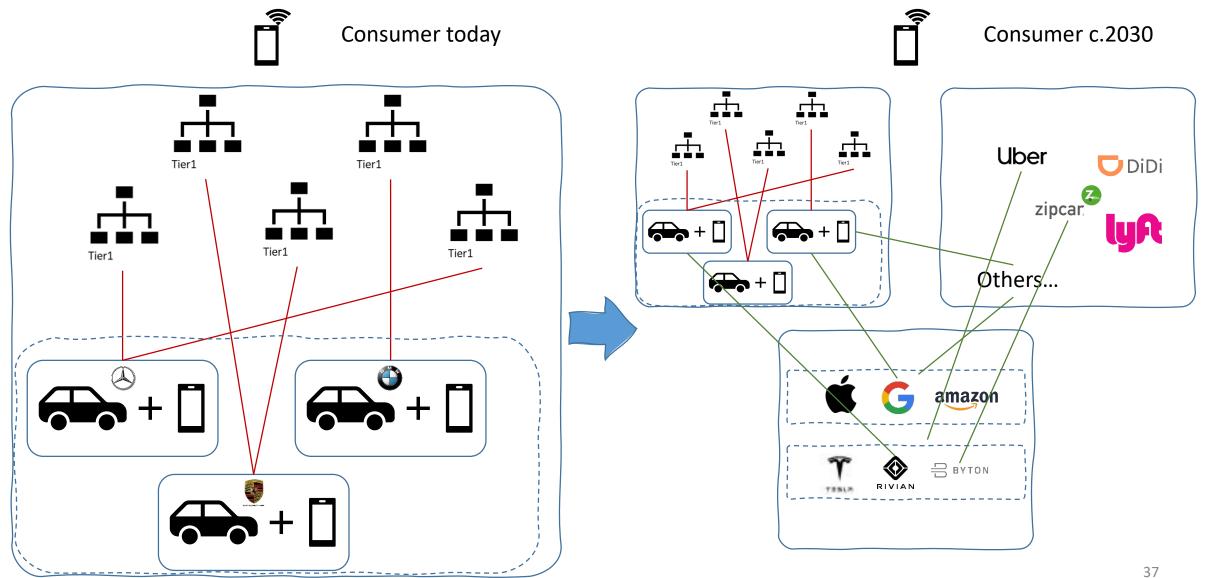


#### **Connected Services Use Cases in Premium Vehicles**

- V2X On the race track
- Track pack and datalogging
- Charge point finder / Journey planner
- Vehicle switching / subscription service
- Third party integration:
  - Airport Parking
  - Concierge Service
  - Valet Service
  - Parcel Delivery
  - Value Added features in Navigation/Mapping
  - (Voice Control)



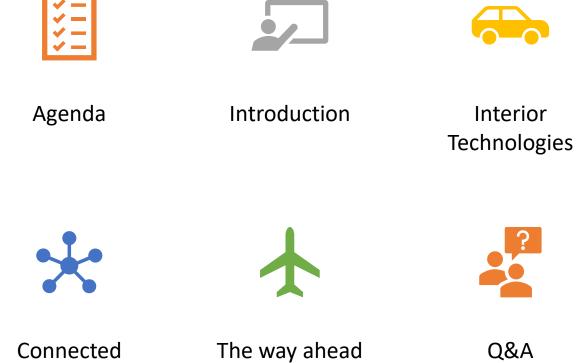
#### **Competitive Landscape Driven by Connectivity**



Information Classification: General

Illustration only





Connected The way ahead Services Platforms

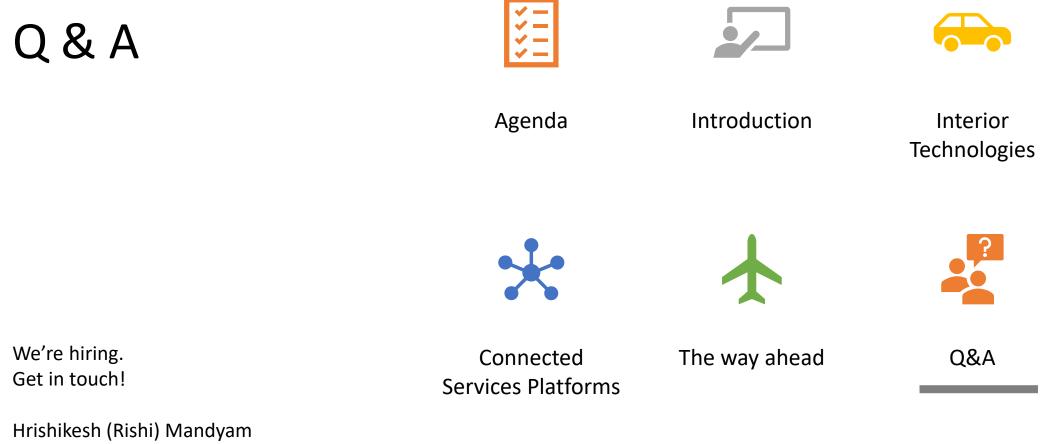
#### Takeaways

- Premium vehicles provide an opportunity for OEMs to integrate services and offer enhanced comfort features to their customers
- User interfaces and technologies such as V2X that are part of the safety path call for standardisation
- Interaction with vehicles in more ways with internal user facing sensors will continue
- Safer, more efficient, more convenient = More electronics, software, integration and complexity

### Ways Ahead

- The tech giants have more data about users than any single OEM which gives them a considerable advantage
- Vehicle ownership paradigms will continue to see a shift in urban populations
- On-demand services will further combine personal and public transportation with customer at the centre
- We will spend a lot of time in multiple modes of transport perhaps but it is unlikely we will be driving them...





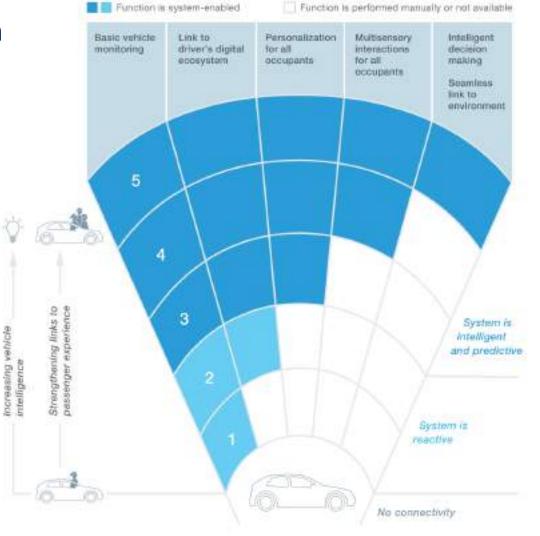
hrishi@skyships.co.uk

#### **Call for Integration**

Architecture type	Generation	High-level architecture	Main features
Distributed	1		<ul> <li>Independent engine-control units (ECUs)</li> <li>Isolated functions</li> <li>Each function has its own ECU (1:1 connection)</li> </ul>
	2	ody/comfort Chassis Power train	<ul> <li>Collaboration of ECUs within 1 domain</li> <li>Domains: body/comfort, chassis, power train, and infotainment</li> <li>3 or 4 independent networks</li> <li>Limited communication among domains</li> </ul>
	3 Today	Central gateway	<ul> <li>Stronger collaboration via central gateway</li> <li>Cross-functional connection</li> <li>Ability to handle complex functions (eg, adaptive cruise control)</li> </ul>
Domain centralized	4	Domai contro	A 10, 212 h
Vehicle centralized	5	Gateway Actuate	<ul> <li>Limited dedicated hardware</li> <li>Ethernet backbone</li> <li>High-complexity, high-computing functions</li> </ul>

#### Electrical/electronic architecture is evolving toward a centralized setup.

#### **Call for Standardisation**



 General hardware connectivity Driver able to track basic vehicle usage and monitor technical status

#### 2 Individual connectivity

Driver uses personal profile to access digital services via external digital ecosystems and platforms

#### 3 Preference-based personalization

All occupants enjoy personalized controls, their own infotainment content, and targeted contextual advertising

#### 4 Multimodal live dialogue

All occupants intersof live with vehicle and receive proactive recommendations on services and functions

#### 5 Virtual chauffeur

All occupants' explicit and unstated needs fulfilled by cognitive Al that predicts and performs complex, unprogrammed tasks

Image Courtesy: McKinsey and Company Information Classification: General

#### **Connected Car - General Use Cases**



